IOWA STATE UNIVERSITY

Professional and Scientific Council

General Council Meeting

May 16, 2024, 2:10 P.M.

Room 3580, Memorial Union

Councilors: Please make sure you have signed in at the registration table and have your name placard

IOWA STATE UNIVERSITY
Professional and Scientific Council

- **Call to Order (Jason Follett)**
- **Establish Quorum (Jason Follett)**
- **Approval of the Agenda**
- **Approval of the Minutes**

April 11, 2024, General Council Meeting Minutes

IOWA STATE UNIVERSITY
Professional and Scientific Council

Administrative Reports

- **Workday Student –**

Steve Mickelson

WorkCyte Phase II: Student Information and Receivables

Professional & Scientific Council

May 16, 2024

Workday Student Metrics as of May 13, 2024

~20,380 students

have completed onboarding tasks

18,978 students

have registered for fall 2024

~87%

of undergraduate students have a full schedule

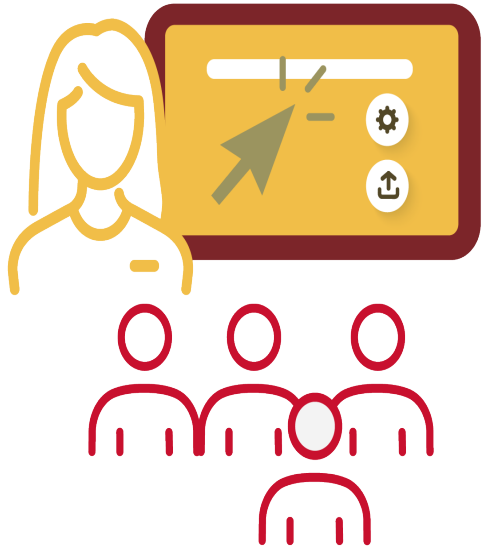
(12 credit hours or more)

~17,130 students

have created ~21,300 saved schedules

Rapid Response Team (RRT)

- In April, Huron consultants provided in-person and/or virtual assistance to College Help Rooms
  - Goal: Limit tickets sent directly to colleges during registration
  - Main points of contact for the Solution Center
- During May, knowledge transfer and responsibilities are transitioning from Huron to Iowa State resources



Rapid Response Team Metrics as of May 13, 2024

818 tickets

resolved by

Rapid Response Team between March 4-May 13

Primary themes/concerns:

Prerequisite overrides

Access/login questions

Data accuracy
questions related to the timing of cleanup efforts

Rapid Response Team Impacts

Graduate Student Coordinator role created

to perform same overrides as College Registration approver

Advisors

can now drop students

Unrestricted Mass Registration

i.e., registering students from any college into a class in any college

Credit Limit Increase

Plan for Orientation

Plan for Orientation

Continue the Rapid Response Team

- Utilize ISU staff and ITS Solution Center

Launched undergraduate advising workgroup to plan support and enhancements

Updates:

- Waitlisting for combination courses is disabled
- Prerequisite overrides
- Reserved seating rules

Monitor Known Issues/Solutions

Workday Student Known Issues and Solutions

A known issue is unexpected behavior in the Workday software that has been documented, but not yet fixed. This page is an active list of known product or service issues affecting Workday Student. The implementation team makes regular updates to this page to ensure information is up to date.

Get Help

Active Known Issues

Issue	Impact	Status	Created	Updated
Planned data reconciliation	Select data items within students' Academic History information may not appear up to date. To load Iowa State student data into Workday, the data was first exported from AccessPlus and other systems in January. Data changes that occurred after that date need to be loaded into the system in a planned data reconciliation phase. This update began on February 26 and is scheduled to continue until September. The final data will be exported from legacy systems on August 16. While data loading was completed with 99.56% accuracy, there are known pieces of data that are not fully converted. These data discrepancies are being addressed, with priority for any issues impacting registration or students graduating in fall 2024. To continue the data reconciliation, data snapshots will be exported to Workday during four windows that begin on the following dates: March 29, May 31, July 1 and August 16.	In Progress	03/20/24	
Repeated course information incorrect on academic record	Course repeats may display as an incorrect number. Repeats are processed in Workday without input from legacy system data. Data will be corrected and the Workday-applied repeat policy will be confirmed. Refer to the planned data reconciliation issue for more details.	In Progress	03/20/24	
Transfer credits missing or incorrect on academic record	Transfer credits and records may not display correctly. Some external institution transcript records did not load and the appropriate transfer credits were not applied. Data will be corrected as part of the planned data reconciliation. Refer to the planned data reconciliation issue for more details.	In Progress	03/20/24	
Past course registrations and grades missing from	Data for past course registrations and grades for some students may be missing or incorrect. This data did not load or has changed since the export on January 27. Data	In Progress	03/20/24	

Workday Student Known Issues - WorkCyte (iastate.edu)

Professional and Scientific Council Executive Committee Reports

- President – Patrick Wall
- Secretary/Treasurer – Suzanne Ankerstjerne
- Vice President of Communications & Community Relations – Sarah Larkin
- Vice President of Compensation and Benefits – Steve Couchman
- Vice President of Diversity, Equity, and Inclusion – Susan McNicholl

Professional and Scientific Council Committee Reports

- Awards – Michelle Thompson
- Governance – Paul Easker
- Peer Advocacy and Policy – Rachel Faircloth
- Professional Development – Jennifer Schroeder

Unfinished Business and General Orders

2024 Compensation & Benefits Report – Steve Couchman

New Business

Recognition 2023-24 Officers/Chairs/Retiring Councilors-Patrick Wall

Seating of 2024-25 Officers/Chairs/Councilors-Jason Follett

Announcements

- **Seminar Series: June 11, 2 – 3 PM – Virtual –**

Pre-registration is via Workday Learning

Understanding the University's Budget Model

- **Executive Committee Meeting – June 20, 9-11 AM**

- **General Council Meeting – July 11, 2:10 PM, 4250 Student Innovation Center**

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Adjournment